

Commission Structure In-Store

*Per item value R100 and above
50% commission to Claire's Concepts /
50% commission to Client

*Per item value R99 and under
qualify for donation to your chosen charity.
A portion of the sale of these items will be paid to your
chosen charity once a week.

Payments to the client are only made at the end of the
month when the item sells.

Your chosen charity must be verified and is subject to
confirmation of Claire's Concepts approval.
Should your charity not qualify, the profits generated
will be paid over to the default NPOs selected by Claire's
Concepts, which are The Baby Home and iCare.

CLAIRES CONCEPTS

Thank you for choosing Claire's Concepts to assist you.

1. Claire's Concepts is not responsible for any theft, loss, damage, etc arising from any possibilities from a person or natural causes viewing or uplifting the listed stock items or any other items from the store, however Claire's Concepts does have strict protocol in place to minimize risks where possible.

2. SOCIAL MEDIA CONTENT:

Claire's Concepts reserves the right to create any content for the use of social media or other chosen avenues for marketing purposes. The Stockist reserves the right to have any social media posts removed that includes the use of The Claire's Concepts brand that is not in line with its image.

3. CONSIGNMENT:

Unless otherwise agreed upon, the Client acknowledges that all items within Claire's Concepts is on a strictly consignment basis. A sale is not guaranteed by Claire's Concepts.

4. PRICING:

The Client may offer the Stockist an idea of how much they would like to sell for, however, the Stockist reserves the right to price items as market related and realistic to current market status.

The Client understands that pricing given by the Stockist is inclusive of the agreed upon commission.

5. PENALTY FEES:

The Client may still attempt to sell their own items, however, should a sale take place without informing the Stockist and the item is store within the store, the Stockist reserves the right to charge 30% of the item amount to recover marketing and admin expenses as well as floor space (storage) time.

CLAIRES CONCEPTS

The Stockist reserves the right to refuse any item for listing for reasons that do not need to be explained.

1. WOOD BORER & WOOD ROT (all infections fall under this category!)

Strictly NO items with Wood Borer or Wood Rot are allowed.

Should Wood Borer or Wood Rot be discovered AFTER the stock has been delivered at the store, a penalty fee of 15% of the value of the item will incur to recover costs of admin and marketing or other losses incurred. This is payable immediately by the Client to Claire's Concepts or the stockist has a right to reserve this fee from money owing from other items to sell. The Client must collect the item at their own cost within 5 days.

2. PROOF OF LIFE:

Items must be in working order to sell, this must be tested before delivering to the Claire's Concepts store. Failure to do so and is discovered by the Stockist that an item is not working after the items are delivered, the Client will incur a 15% fee of the value of the item to recover costs of admin and marketing or other losses incurred by Claire's Concepts.

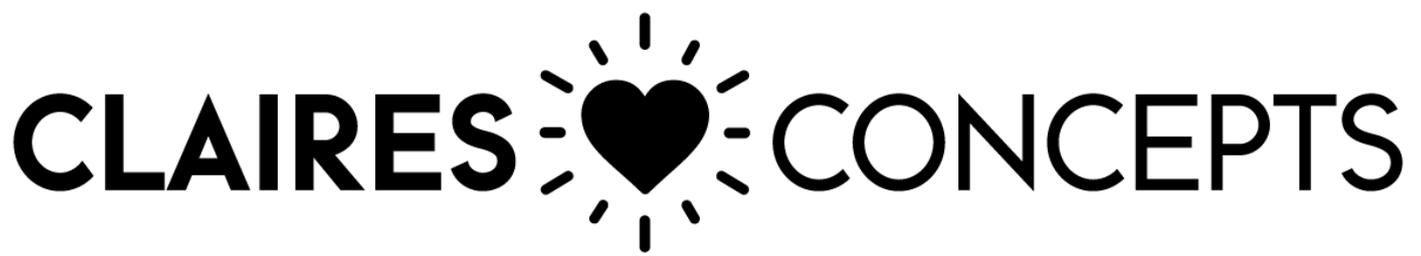
At Claire's Concepts we always strive to do our very best to offer our clients and customers a wonderful experience.

We are not a voetstoets store.

As per the Consumer Protection act, In the event that the goods purchased fail to meet the customers standards of good working order, the goods may be returned within 6 months of their purchase from my store. The Seller (you) and the Stockist (me) are obligated to, at the choice of the consumer, to either repair or replace the inadequate goods, or refund the consumer in full. Therefore meaning you are to refund the full amount of commission I paid to you, as well as 15% of the amount the item sold at to cover admin fees as per point 1 and 2 above, and I will refund to the customer 85% of the commission amount.

Please note that upon items arriving at the store, that acts as acknowledgement and agreement of the contents of this document.

Yours in Gratitude, Claire de Sylva
Owner of Claire's Concepts (The Stockist)



DISCLAIMER:

Please note that once the stock is left at the store it is at your own risk.

There will be no refunds for theft/loss or damage due to natural causes.

Once your stock is sold it is final.

However, stock in store is still yours and may be uplifted at an agreed upon time at your own expense, upon which a 10% fee is also payable for the value of the item to the Stockist to recover floor space and admim costs.

Please note that sales cannot be guaranteed, however, if priced correctly, it is unlikely that it will not sell and it is our promise to you to do our best through our extensive marketing and networking platforms - which is what makes Claire's Concepts a great choice to assist you through your next season :)

Thank you for choosing Claire's Concepts to assist you with selling your items.

